

December 2021 Newsletter

“WCO’s vision is to create a clean, welcoming and friendly place to live with excellent services”

Thank you for attending our AGM back in September. Despite the minor COVID restrictions, we were able to hold the meeting in-person in the front garden with an excellent turnout, which we greatly appreciate. It was good to see both familiar and new faces. We look forward to seeing you again in 2022.



Board Members and Board Officers

Next up, we would like to take this opportunity to update you on our new Board members and Board Officers:

- Board Chair – Lee Ann Edwards
- Secretary - Sarah Guemouri
- Treasurer – Sandra Hutton

Other Board Members are – Marry Withero; Larry Broomhead; Julie Lloyd; Lisa Hilton; Ogunsaniya Adejumke; Catherine Simmons and Sophia Stone.



There are still vacancies and opportunities for others to be co-opted. We are keen to ensure a strong balance in terms of tenancy, age, gender, ethnic background, disability. We are therefore particularly keen to encourage applications from tenants, men, younger people, black and ethnic minority individuals, and disabled people. All new members of the Board will be offered induction training to bring them up to speed on the roles of officers and activities of WCO, including an introduction to the rules, governance, equal opportunities key policies and agreements.

HR and Finance Committee - We also have a HR and Finance Committee, and they meet once every three months looking focusing on budgets and expenditure and any HR issues.

Garden and Social Committee - This committee also meets every quarter and plans for garden and environmental improvement and social and community activities for everyone to get involved.

If you wish to be involved in any of the above committees, please get in touch with the TMO Manager on 020 7018-5355 or email wcomanager@outlook.com



We are delighted to announce the TMO has secured funding from Tideway for installing a bike shelter. Cycling is becoming increasingly popular as a cost-effective way of getting around for local people and for protecting the environment. However, as shown above we have a serious problem in Wrayburn House, with bikes on our landings and corridors causing obstructions and H&S issues for residents and visitors. We are hoping to address this issue by installing a secure bike shelter for bike users, next to the raised bed (community garden) in front of 22-24 Wrayburn House. If you would like to secure a space, please complete the enclosed form, and send it back to the TMO Office. Subject to demand, we will be installing the bike shelter early in the new year or spring.

Reporting Repairs – All daytime repairs (9am to 5pm Monday to Friday) must be reported to the TMO Manager, however our contractor AE Elkins will deal with any **emergency repairs** when the TMO Manager is off duty by calling **020 3887-6864**. For **routine repairs**, please call the TMO Manager, on **020 7018-5355**.

Out of Hours Emergency (after 5pm to 8am Mon to Fri; Weekends & Bank Holidays) & **Heating & Hot Water; Lift and TV Aerial issues**; or any communal repairs such as blocked drains, stacks, gullies or roof leak – please call the Council's call centre - Southwark Council on **020 7525-2600**.

Food vouchers for residents on low income - As a goodwill gesture the Board this year has decided to award food vouchers to all residents living in Wrayburn House and in receipt of benefits. Please see enclosed application and note only one application from the head of household will be accepted and you have to be in receipt of one these benefits mentioned in the application.

Financial Help - If you have been affected financially by covid-19 and require advise, please contact the TMO Manager.

Help for vulnerable residents - If you are a vulnerable person (or know someone who is) and need help, please contact the TMO Manager or phone Southwark Council on 0207 525 5000 and choose option 3 or log on www.southwark.gov.uk

Southwark's NHS 24-hour mental health telephone support line is available for people who are experiencing mental distress in Southwark on **0800 731 2864**. If you are feeling lonely and isolated and need a friendly chat, call the **Samaritans** on 116 123.

Merry Christmas and a Happy New Year to Everyone